

Gardens by the Bay Terms and Conditions for School Programmes

1. Programme Information

1.1. The School Programme fee and maximum number of participants per group for each programme is as follows:

a. Guided Tours

The maximum capacity for all guided tours is 20 participants.

Name of Programme	Maximum Duration			Programme Fee per Group (inclusive of GST)
	Pre-school and Lower Primary	Upper Primary and Above	Educators and Staff only	
Wise Wee and the Little Adventurers*	1.5 h			\$150
Gardens Under Glass*		2.5 h	2.5 h	\$250
A Garden Quest*			2.5 h	\$250

* Admission fees to Conservatories not included.

b. School Programmes

Pre-school

Name of Programme	Programme Capacity	Maximum Duration	Programme Fee per Group (inclusive of GST)
Gardens for Tots* (45 minutes)	20	45 min	\$100
Gardens for Tots* (90 minutes)	20	1.5 h	\$150
Ad-hoc Programmes*	As published		

* Admission fees to Conservatories not included.

Primary and Secondary School

Name of Programme	Programme Capacity at Venue		Maximum Duration	Programme Fee per Group (inclusive of GST)
	Conservatories* / Outdoor Gardens	Lakes		
Gardens in 90 Minutes	25	20	1.5 h	\$150
All Rounder (2.5 hours)	25	20	2.5 h	\$250
Ad-hoc Programmes*	As published			

* Admission fees to Conservatories not included.

- 1.2. The fee(s) stated are subject to change without prior notice.
- 1.3. To allow each participant to receive the optimum experience from our programme, there is a cap on the maximum number of participants allowed per group. Each group is assigned one guide / programme facilitator.
- 1.4. Programme fees are calculated based on the number of groups.
- 1.5. In the event that the number of participants per group is less than the stated capacity or there is a shortened duration, the full programme fee will still apply.
- 1.6. Where the number of participants exceeds the group capacity on the day of the programme, an additional group may be formed subject to the availability of guide(s) / programme facilitator(s) and programme materials and additional charges will apply. Please note that

Gardens by the Bay is under no obligation to provide additional guides / facilitators or relevant programme materials to cater to last minute additions.

- 1.7. Students must be accompanied by teachers and / or adult chaperones at all times (based on the prevailing ratio as recommended by MOE), during the entire duration of the programme and while they are within the premises of Gardens by the Bay. Schools shall ensure the safety, well-being and proper behaviour of their students. The guide / programme facilitator reserves the right to suspend the programme should inappropriate behaviour or action compromise the safety and well-being of the students.
- 1.8. Gardens by the Bay publishes all venue closure dates on our website at www.gardensbythebay.com.sg. It is the Client's responsibility to check the website for these dates before confirming any bookings.
- 1.9. During Conservatory closure days, the programme will only cover content from the Conservatory that is open and the programme duration will be shortened accordingly. The full programme fee will apply.
- 1.10. Gardens by the Bay reserves the right to amend the programme without prior notice at its sole and absolute discretion.

2. Bookings, Payment and Confirmation

- 2.1. Booking requests must be made in writing **at least 14 calendar days** in advance, from the date of the programme.
- 2.2. The Programme Reservation Form must be submitted to Gardens by the Bay **at least 10 calendar days** prior to the date of the programme.
- 2.3. Once the Programme Reservation Form is submitted to Gardens by the Bay, any request for amendments must be made in writing and is subject to the approval of Gardens by the Bay.
- 2.4. **For clients paying via Cash / Credit Card / Online Payment:**

Payment must be made **at least 5 working days** prior to the date of the programme. **Bookings are confirmed only upon receipt of full payment.**
- 2.5. **For clients paying via the Vendors@Gov / IFAAS system:**
 - a. Bookings are confirmed only upon the issuance of an official Gardens by the Bay Programme Confirmation Form and email, from our Education officer.
 - b. Clients will be billed after the programme is completed. Please note that payment must be received **30 calendar days** from the invoice date.
- 2.6. **Administrative Charge**

An administrative charge of 50% of the total programme fee will be levied for every amendment made under the following conditions, **whichever is earlier**:
 - a. Each amendment after the issuance of the **Programme Confirmation Form**; or
 - b. Each amendment made within **7 calendar days** of the date of the programme indicated on the Programme Reservation Form.
- 2.7. Once printed, purchased Conservatories and / or Skyway tickets cannot be refunded or amended in any way.
- 2.8. There will be no refund should there be absentees on the date of the programme, or a postponement of the programme.

3. Cancellation / No-show

3.1. The cancellation / no-show policy is as follows:

Within 7 calendar days of the date of the programme as indicated on the Programme Reservation Form.	100% of total programme fee charged.
No-show on the scheduled date of the programme.	

3.2. Should Gardens by the Bay initiate cancellation of booking due to unforeseen circumstances, we shall endeavour to inform participants or group representatives at least 3 calendar days prior to the date of the programme and arrange for an alternative programme date. If an alternative date cannot be agreed upon, Gardens by the Bay will provide a full refund. Gardens by the Bay will not bear any responsibility for travel expenses or any other costs which might have been incurred.

4. Punctuality

4.1. Should participants be late for the programme, the programme content will be modified and components of the programme may be omitted to ensure that the programme ends at the time stated on the Confirmation Form.

4.2. No extension of time will be allowed to compensate for the late start time.

4.3. Should Gardens by the Bay start the programme late due to unforeseen circumstances, the programme will be delivered in its entirety.

5. Documentation

5.1. Before commencement of the programme, a print-out of the Programme Confirmation Form with the confirmation email will be required as proof of payment and / or booking.

6. Copyright and Intellectual Property

6.1. All title, ownership rights and intellectual property rights (including all copyrights) in and relating to the programme and any copies thereof (including but not limited to any titles, themes, concepts and any related documentation) are owned by Gardens by the Bay.

6.2. Audio and Video recordings of the programme are strictly prohibited without prior written approval from Gardens by the Bay.

7. Programme / Gardens Etiquette

7.1. Follow the instructions given by the guide / programme facilitator.

7.2. Keep the Gardens clean.

7.3. Care for the flora and fauna in the Gardens.

7.4. Do not run in the Conservatories.

7.5. Stay on the paths and keep out of the flower beds, trees and shrubs.

7.6. Take extra care along the open boardwalk at the Dragonfly Lake and / or near the edge of any water bodies.

8. All Rights Reserved

- 8.1. Gardens by the Bay reserves the right to amend, delete and / or add to these terms and conditions without prior notice at its sole and absolute discretion.