



ANNEX

The new Gardens by the Bay mobile app

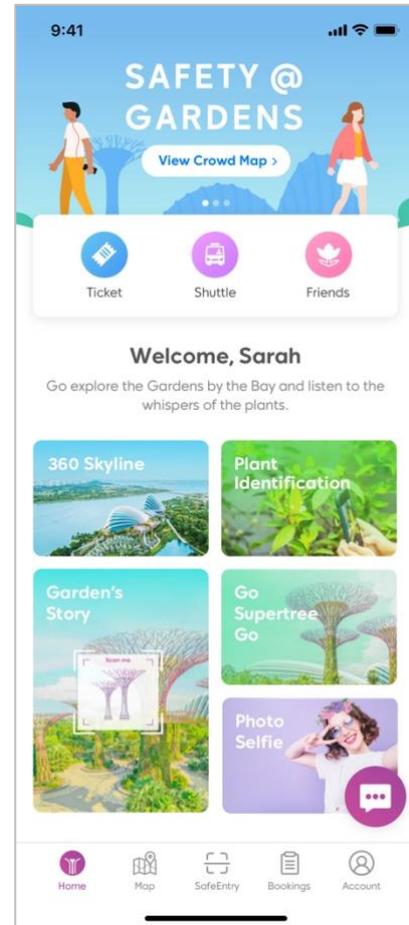
Gardens by the Bay has launched a new app to enable visitors to enjoy a safe, contactless experience when they visit Flower Dome. The new app will allow visitors to buy and scan their tickets to Flower Dome, perform SafeEntry check-in and check-out, and get real-time updates on crowd levels in the Gardens.

Visitors must pre-book their timed-entry tickets to Flower Dome online as physical ticketing counters will not be open. Tickets go on sale from July 7, and there will be a \$1 discount on tickets bought through the app until end of September. The public can also purchase tickets from the Gardens by the Bay website, which will be at full price.

The app will be available on the Apple App Store and Google Play Store from June 29.

More smart features in the app will be rolled out progressively, with the objective to be an all-in-one app for frequent visitors to Gardens by the Bay. These include:

- Wayfinding within the Gardens
- Booking and payment for shuttle service from Bayfront Plaza to Cooled Conservatories
- Contactless payment at Gardens by the Bay's retail shops
- Plant identification
- Smart tracking
- Providing feedback on the visitor experience



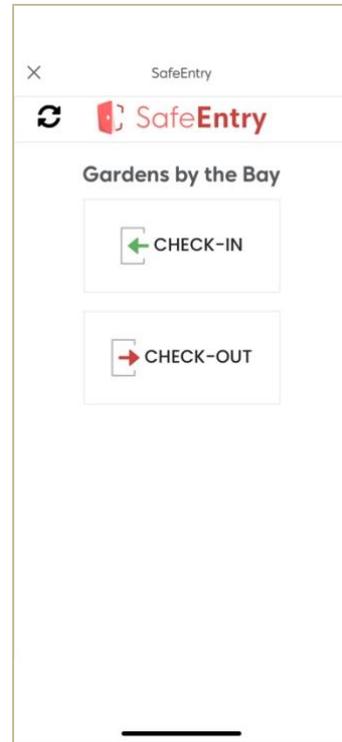
Current features of the app



Purchase tickets online, and self-scan at gantry before entry



Real-time updates on crowds within Gardens by the Bay



SafeEntry check-in and check-out from within the app